













## TUCORIN Challenges



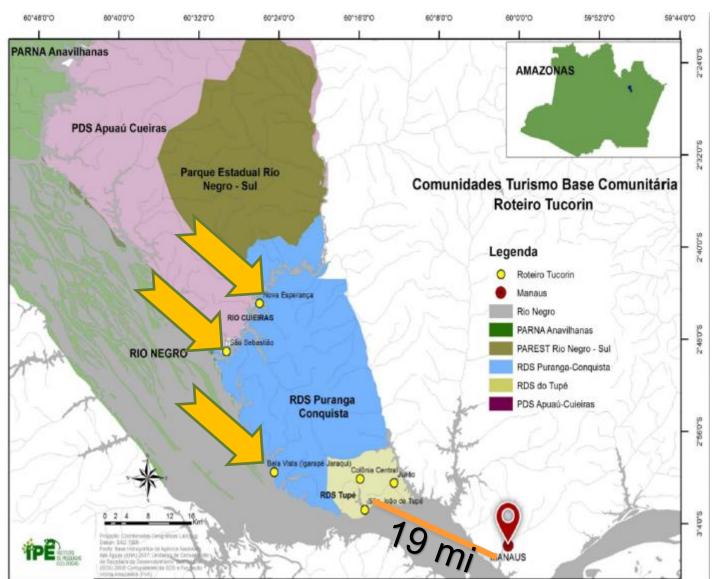


NOVA ESPERANÇA PISASU ŞARUSAMA

- GOVERNANCE CHALLENGES = SEVERAL STEAK HOLDERS
- S = Participatory Forum
- GAPS IN HUMAN RESOURCES
- $S = IP\hat{E}$  Technical Partnership/Courses/Forums
- ACADEMIC BASIS
- S = Partnership with UEA and UFAM
- MANAGEMENT ISSUES; STRUCTUCTURAL
   AND TECHNOLOGICAL GAP
- S = Educational Programs/Technical Courses/Forums/Fairs, etc.







### LOWER RIO NEGRO REGION

- SOUTH SECTOR:
   São João do Tupé
   Julião
   Colônia Central
- NORTH SECTOR:
   Bela Vista do
   Jaraqui
   São Sebastião
   Nova Esperança







Total Quality Program Established, Commercial Success, Ribeirinhos empowered and in charge of the administration (dream?)

Commercial Expantion

**BUSINESS PLAN** 

Economic Studies, Investment Return Analysis, Commercial Expansion, Total Quality Program

Governance, Infrastructure and Technical Capability

First years to build the Tucorin infrastructure: Phisical Investiments, Courses, etc.



# Before and Now





2008-2014

2015... - NEW COMMERCIAL APPROACH

- 1.SUSTAINABLE NEW BUSINESS SCALE
- 2.EMPOWERMENT OF LOCAL MANAGERS
- 3.TOTAL QUALITY RPOGRAM





Methodology,



#### Nome: Farinhada - Sra. Ugulina

 Código:
 NV3
 Comunidade:
 Nova Esperança
 Categoria do serviço
 Atividades Diversas

 Leitos:
 xxx
 Pessoal Máx. xxx

### Preço de Venda: R\$ 75,00 Descontos: 0% R\$ Impostos: 0% R\$

Comentários:

Foi identificado que as cestas de cipó de ambé (lembrança dada aos turistas) são um entrave para o tamanho do grupo. Foi aconselhado que o limite de cada grupoi seria de até 5 pessoas.

| Resultado de Venda do Produto |          |       |       |  |  |  |  |
|-------------------------------|----------|-------|-------|--|--|--|--|
| Preço Bruto:                  | R\$      | 75,00 |       |  |  |  |  |
| Descontos e Imposto           | R\$      | -     |       |  |  |  |  |
| Preço Liquido:                | R\$      | 75,00 |       |  |  |  |  |
| Custo dos Materia             | R\$      | 3,96  |       |  |  |  |  |
| Custo da MO:                  | #####    | R\$   | 47,22 |  |  |  |  |
| Custo da Água                 | R\$ 0,01 | R\$   | 0,01  |  |  |  |  |
| Custo de Emissão              | R\$ 0,01 | R\$   | -     |  |  |  |  |

| Relação de Insumos - Cálculo do CMV | Unidade | Valor (R\$) |      | Rendimento | Perda % | Valor Parcial |      | Valor Total |      |
|-------------------------------------|---------|-------------|------|------------|---------|---------------|------|-------------|------|
| 1 Água - garrafa                    | 1       | R\$         | 4,00 | 0,90       | 10%     | R\$           | 3,60 | R\$         | 3,96 |
| 2 Cipó de Ambé                      | 1       | R\$         | -    | 0,00       | 0%      | R\$           | -    | R\$         | -    |
| 3                                   |         |             |      |            |         | R\$           | -    | R\$         | -    |
| 4                                   |         |             |      |            |         | R\$           | 4    | R\$         | -    |
| 5                                   |         |             |      | ИПИ        |         | R\$           |      | R\$         | -    |
| 6                                   |         |             |      |            |         | R\$           | -    | R\$         | -    |
| 7                                   |         |             | 5    | 711        | 5       | R\$           |      | R\$         | -    |
| 8                                   |         |             |      |            |         | R\$           | -    | R\$         | -    |
| 9                                   |         |             |      |            |         | R\$           | -    | R\$         | -    |
| 10                                  |         |             |      |            | 1       | D¢            |      | D#          |      |

| Custo de Frete:          | R\$ | -     |
|--------------------------|-----|-------|
| Outros Custos Variáveis: | R\$ | -     |
| Marg. Contribuição 32%   | R\$ | 23,80 |
| ,                        |     |       |

Estimado da MO/Mê: 161% R\$ 1.088,92

#### Relação de Insumos Escassos:

| Fases | Descrição das Fases do Processo Produtivo             | Insumos de Entrada           | Tempo (h) | Insumos de Saída     | Litros de<br>Gasolina, ou<br>Óleo, ou Diesel | Litros<br>d'água | Trabal<br>ha-<br>dores | Unidade<br>Obtida | Rendimento<br>da Unid. em<br>Produtos |
|-------|---|------------------------------|-----------|----------------------|--|------------------|------------------------|-------------------|---------------------------------------|
| 1     | Preparação da casa de farinha                         | XXX                          | 1         | Encontro com Turista | 0  | 0                | 2                      | serviço           | 1,00                                  |
| 2     | Descrição das Fases do Processo Produtivo para Consti | XXX                          | 0,33      | Encontro com Turista | 0  | 0                | 1                      | serviço           | 1,00                                  |
| 3     | Realizar a farinhada                                  | Encontro com Turista         | 1         | Apresentação Pronta  | 0  | 0                | 1                      | serviço           | 1,00                                  |
| 4     | Encaminhar o turista                                  | Apresentação Pronta          | 0,15      | Retorno              | 0  | 0                | 1                      | serviço           | 1,00                                  |
| 5     | Extro Cipó Ambé                                       | XXX                          | 2         | Fio de ambé          | Manual                                       | 1                | 2                      | grupos 5          | 4,00                                  |
| 6     | Descascar o ambé (3 cascas) e por pra secar por 1 dia | Fio de ambé                  | 4         | Fio descascado       | Manual                                       | 0                | 2                      | grupos 5          | 4,00                                  |
| 7     | Desfiar os fios de ambé                               | Fio descascado               | 4         | Fio pronto           | Manual                                       | 0                | 2                      | grupos 5          | 4,00                                  |
| 8     | Tingir parte dos fios de Ambé                         | Fio pronto                   | 6         | Fios Tingidos        | Manual                                       | 0                | 2                      | grupos 5          | 4,00                                  |
| 9     |   |                              |           |                      | 0  | 0                | 1                      |                   | 1,00                                  |
| 10    |   |                              |           |                      | 0  | 0                |                        |                   | 0,00                                  |
|       |   | Total de Horas Proporcionais | 11,48     |                      | 0  | 1                | 4                      | XXX               | xxx                                   |



# Recognizing Issues

### **Negative**

- Scale of Business
- Conflicts when everybody participates
- Commercial Approach
- Personalized Touristic Routes
- Lack of empowerment of locals in the administration
- Legal Entrance and visitors mng.



### **Positive**

- + Price Policy
- + Very Low
- Environmental
- **Impact**
- + Trust
- + Governance
- + Engagement of the Steak Holders
- + Motivation and Self-Confidence



## Market Positioning



X CONSUMER X SPPLYERS



**ORGANIC** 





LARGE SCALE

- + PRICES
- + TIME
- + EXPERIENCE
- + INTERACTION



**SMALL SCALE** 











## More tourists, more services, + suppliers



## South Sector



### SÃO JOÃO DO TUPÉ

1.Closest to Manaus.

2.Already has regular trips during weekends

3. Works as a "HUB" to

Tucorin and can receive 12-

16 tourists/tour

4.Products & Services: inn, restaurants, indigenous presentations, handicraft and trails within the rainforest.



















#### Colônia Central AND Julião

Jungle Trails; Social Projects in the comunities; No room available; access made by Tupé Community







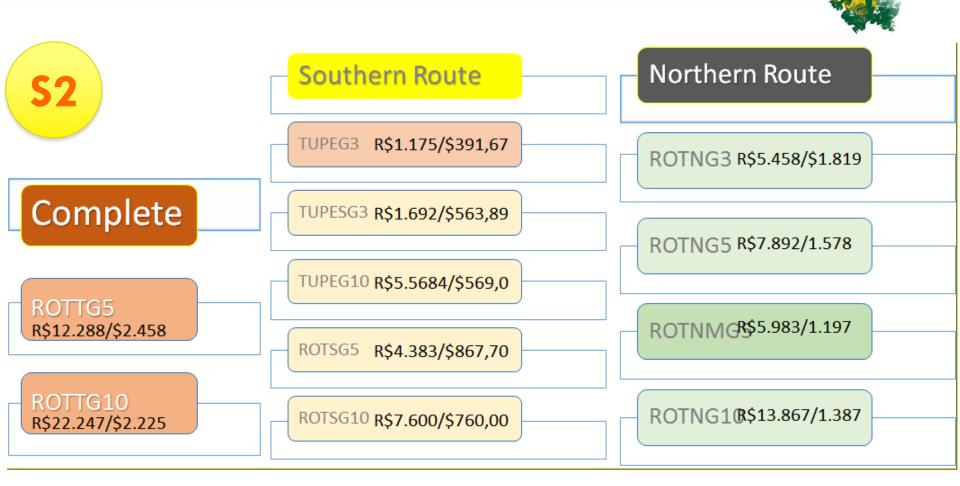
# Conlônia Central; and Julião







## "TUCORIN COMBOS"

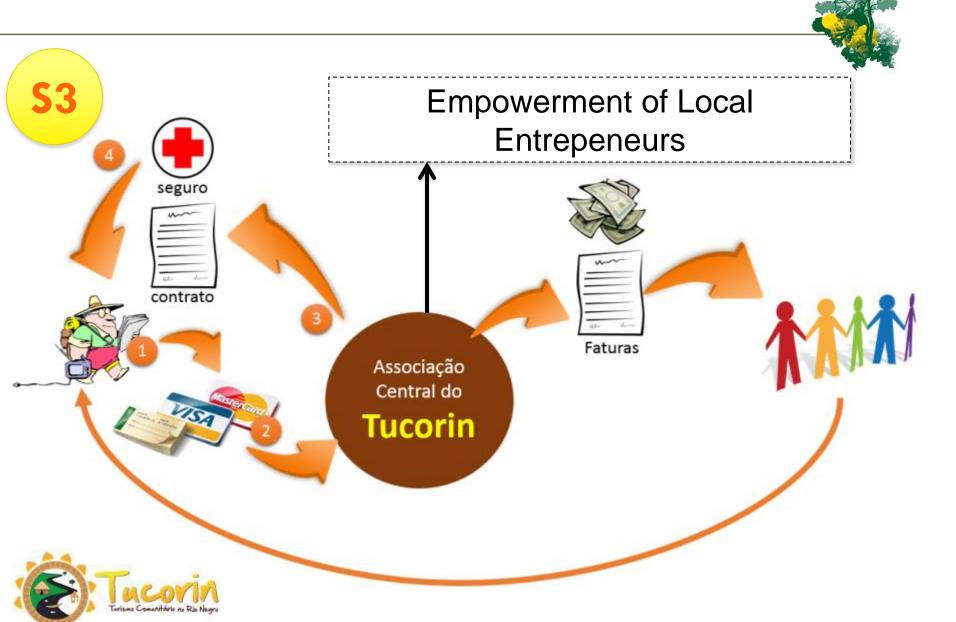




**Instead of making personalized Routes** for every tourist, the "combos" would give the clients a better understanding of prices and services.

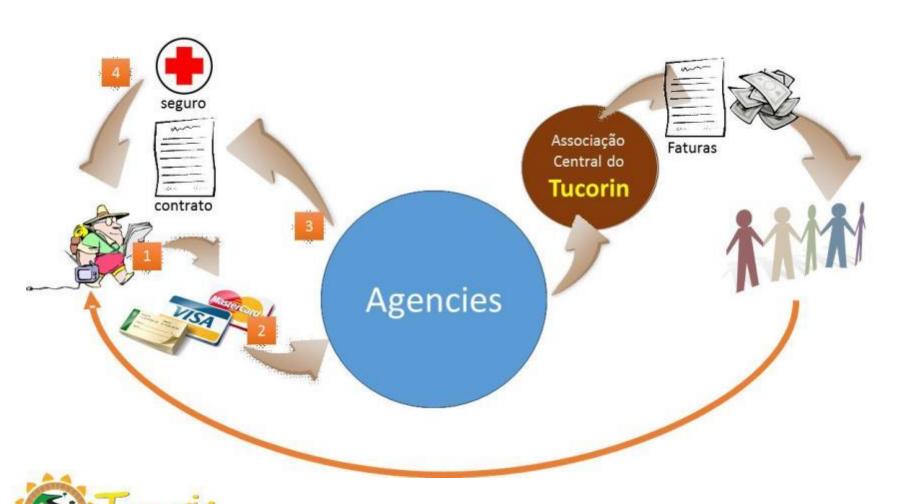


Sales Procedures (ideal)





## EINSTITUTO DE PESQUISAS ECOLÓGICAS SOLOS PROCEDURES (possible)





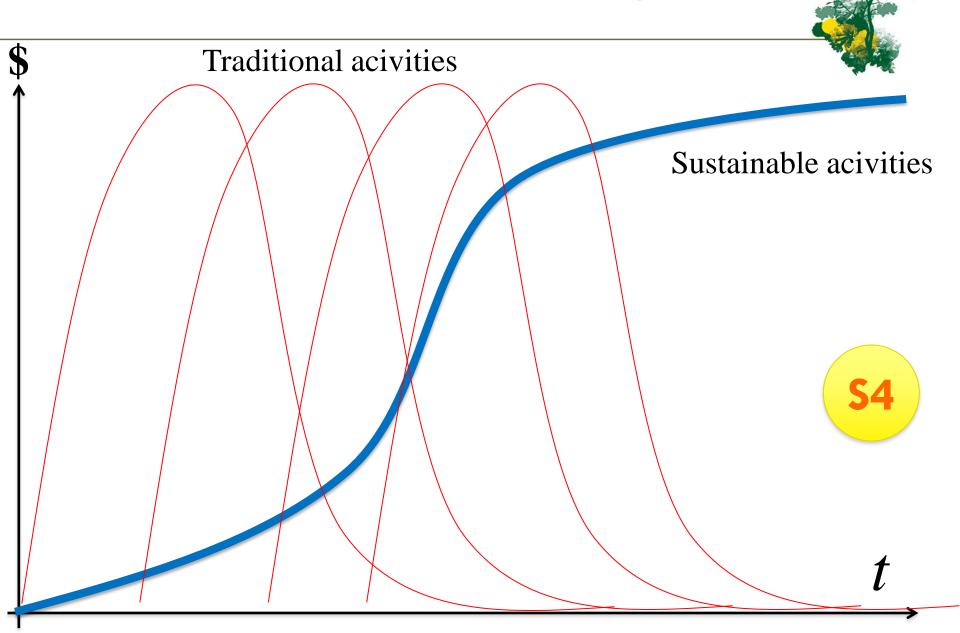
## Sales Policies



- 1. Groups of 3, 5 or 10 people (cancelation policy);
- 2. Individuals who wish to go by themselves either contract a full-price or wait for a group;
- 3. Beds are only available at Tupé, Bela Vista and one room at Nova Esperança;
- 4. Most of the accommodations are in hammocks;
- 5. Every route includes travel insurances;
- 6. Transporation go from the pier, in Manaus, to the communities;
- 7. Health aspects for tourists are verified (age, diseases, vaccines, etc.)
- 8. Legal entrance in the territory is now only made by TUCORIN;
- 9. Finance analysis pointed tht the project needs US\$85,000 along 3 years of operation (considering cash flow and fixed investments).



## EINSTITUTO DE PESQUISAS ECOLÓGICAS SUSTAINABLE INGOME/CASH FLOW



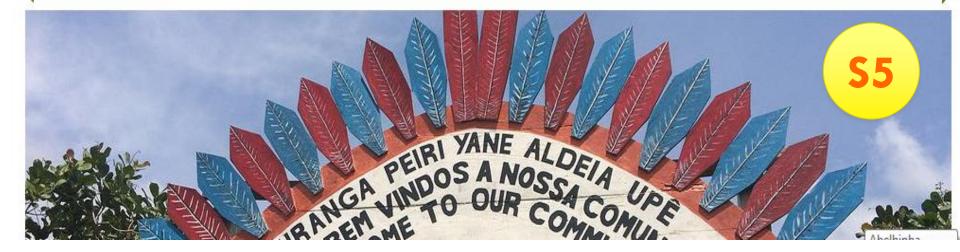






### http://www.roteirotucorin.com

INÍCIO SOBRE ROTAS LOCALIZAÇÃO VISITE NAS REDES Agências





## Social Media







## Other Media





- Brochures
- Banners
- Fairs



## North Sector



#### **BELA VISTA**

- 1.Hub
- 2. Jungle Camping
- 3. Jungle Trails
- 4.Natural Swm Pool
- 5.Handicraft





NOVA ESPERANÇA





## North Sector

#### Nova Esperança

- 1.HUB
- 2.COMMUNITARIAN RESTAURANT
- 3."HAMMOCK HOSTEL"
- 4.1 ROOM = DOUBLE BED
- **5.JUNGLE TRAILS**
- **6.HANDICRAFTS**
- 7. "FARINHADA" PRESENTATION
- **8.CANOONING TRAIL**











## SÃO SEBASTIÃO - SOCIAL WORK











